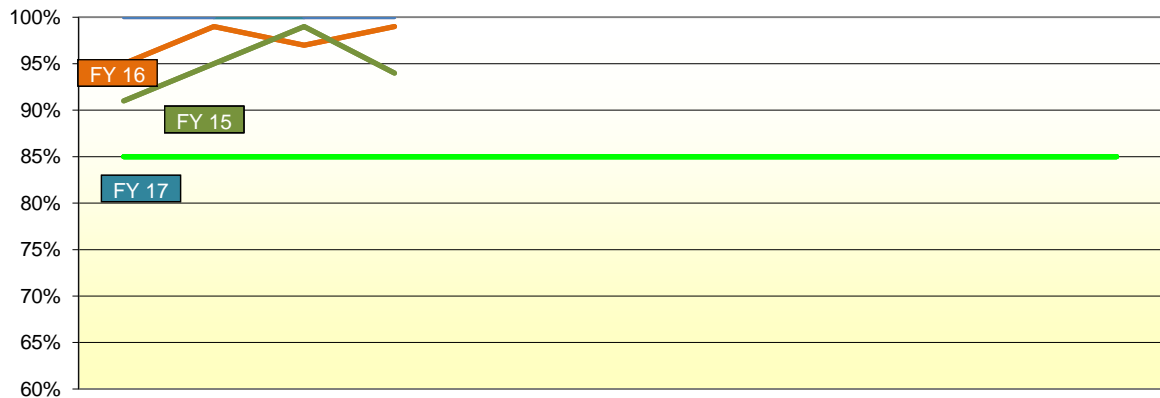


## Womens Shelter FY 15-17 Consumer Satisfaction

% of program's consumers  
giving positive feedback on the  
CSS wide survey



Feedback from Consumers

**TARGET ≥ 85%**

Feedback	Jul-14			Oct-14			Jan-15			Apr-15			YEAR TO DATE AVERAGE
Women's Shelter Satisfaction Survey	91.0%			95.0%			99.0%			94.0%			94.8%
<b>FY 15</b>	91.0%			95.0%			99.0%			94.0%			
Feedback	Jul-15			Oct-15			Jan-16			Apr-16			YEAR TO DATE AVERAGE
Women's Shelter Satisfaction Survey	95.0%			99.0%			97.0%			99.0%			97.5%
<b>FY 16</b>	95.0%			99.0%			97.0%			99.0%			
Feedback	Jul-16			Oct-16			Jan-17			Apr-17			YEAR TO DATE AVERAGE
Women's Shelter Satisfaction Survey	100.0%			100.0%			100.0%			100.0%			100.0%
<b>FY 17</b>	100.0%			100.0%			100.0%			100.0%			